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### Practice Managers' questionnaire

#### How can we help you?

To help us improve communications between the hospital and medical practices, please take a few minutes to complete a brief online questionnaire. Your input is valuable and will help guide our future efforts. Please complete the questionnaire by **Friday, Dec. 30**. For more information, please call Kim Gensicki at 860-224-5900 X6507. You have three ways to access the questionnaire:

- **Online:** [www.surveymonkey.com/s/DD396LW](http://www.surveymonkey.com/s/DD396LW)
- **The hospital's practice managers' webpage:** Question and Answer section at [www.thocc.org/practice-manager/](http://www.thocc.org/practice-manager/).
- **Email.** Questionnaire sent via email Tuesday, Dec. 6 to practice managers on our email listing. To join the list, please send notice to [kgensicki@thocc.org](mailto:kgensicki@thocc.org).

**New orthopedic service for emergencies, inpatient consults.** The Hospital of Central Connecticut has contracted with Delphi Healthcare Partners, Inc., to provide orthopedic care, including surgery, for Emergency Department patients, as well as inpatient consults. At HOCC, a Delphi orthopedic surgeon is available 24 hours a day. Delphi orthopedic surgeons at HOCC are M.D.s Glenn Freeman, David Yanoff, Richard Scarlett and Michael LeGeyt. Each is an HOCC medical staff member; Scarlett and LeGeyt, both in private practice, work on an independent basis with Delphi. Patients treated at the hospital will be seen in follow-up at the Delphi clinic, located in the hospital's faculty practice area. Community orthopedic surgeons are available for patients requesting their services.

**Patients to benefit! Rehab services' new ownership, management.** Patients are among those expected to benefit from The Hospital of Central Connecticut's new ownership of rehabilitation services previously run by Central Connecticut Physical Medicine. As of Oct. 1, Central Connecticut Physical Medicine employees are HOCC employees. Eastern Rehabilitation Network (ERN), a Hartford HealthCare Partner and one of the largest rehabilitation companies in Connecticut, is managing rehabilitation services, now called Eastern Rehabilitation Network at The Hospital of Central Connecticut. Patient benefits from this new arrangement include increased access for low-income patients. Medicaid covers hospital-based rehabilitation services.

#### ERN/HOCC sites:

- New Britain General campus, 860-224-5121
- Bradley Memorial campus, 860-276-5305
- 15 Massirio Drive, Berlin, 860-829-1300
- and 47 Jolley Drive, Bloomfield, 860-286-8882

**Psychiatry services have moved.** These services recently moved to 73 Cedar St., New Britain:

- Outpatient Psychiatry and Behavioral Health, including the Substance Abuse, Mental Health and Older Adult programs. The Outpatient Psychiatry phone number remains 860-224-5804.
- Psychiatry Clinical Research program. The main phone number is the same: 860-224-5597. Clinical Manager Alison Oville's phone number is now 860-224-5900, X2833. Clinical Research Coordinator Elizabeth Nowacki's phone number is now 860-224-5900, X2830.

**Boehm named Oncology program development manager.** Donna Boehm, R.N., M.S.N.,



M.P.H., has been named Oncology program development manager. She oversees the development and implementation of cancer program clinical areas, including the Comprehensive Breast Program, Katherine Ann King Rudolph Hereditary Cancer Genetics Program, Wolfson Palliative Care, nurse navigator services, cancer survivorship programs, and community outreach. Boehm joined the hospital in 2009 as a breast nurse navigator. Boehm can be reached at 860-224-5900 X6307.

**Hospital of Central Connecticut names nursing directors.** Karen Fasano, R.N., BSN, MSN, MBA, NEA-BC, has been named director of Nursing at the hospital's Bradley Memorial campus. Most recently, she was director of Clinical Operations of the Emergency Department, Intensive Care Unit and Respiratory Therapy at Bristol Hospital. Before joining Bristol Hospital, Fasano was a nursing supervisor at HOCC's Bradley Memorial campus. She has also served as a nursing supervisor at the former New Britain General Hospital.



Korrine Roth, M.S.N., R.N.-BC, NEA-BC, has been named director of Professional Development/Quality. Before joining HOCC, she was director of Professional Development and Patient Care Services Quality at Lawrence & Memorial Hospital, New London. She has extensive experience in nursing management at various Connecticut hospitals and at Qualidigm. She is also an experienced nursing instructor, currently teaching at Gateway Community College, North Haven.



Dianna Kiraly, M.S., R.N.-BC, has been named director of Patient Care Systems. She is responsible for the clinical implementation of various technological applications, and management of HOCC's staffing office, nursing supervisors, patient bed management and other functions. Before joining HOCC, she worked at Waterbury Hospital Health Center for 32 years, serving most recently as director of Quality Management. Her previous positions included director of Clinical Informatics, director of Clinical Resources and various positions in Emergency Services and other departments.



**ONE update: Computerized physician order entry.** Computerized physician order entry (CPOE) will begin at The Hospital of Central Connecticut next May, allowing physicians to enter orders for tests, medications and other patient care orders directly into the patient's electronic record. Once orders are entered, they'll be immediately transmitted electronically to the appropriate department. CPOE, already used in the Emergency Department and part of the ONE initiative, is designed to expedite care and enhance patient safety by eliminating medication errors and problems with deciphering and transcribing handwritten orders. Physician CPOE training will occur next April.

**New for patients! HOCC's Channel 3: Relaxing music & imagery 24/7.** HOCC patients now have access to calming, relaxing music and imagery any time of day through the C.A.R.E. Channel® on the hospital's channel 3. The C.A.R.E. program provides 72 hours of non-repetitive broadcasting on television sets throughout the hospital, including inpatient rooms, outpatient areas, and pre- and post-op areas.



**Hospital's Bradley Memorial campus cardiac rehabilitation program certified.** The All Heart Cardiac Rehabilitation Program at the hospital's Bradley Memorial campus recently received three-year certification by the American Association of Cardiovascular and Pulmonary Rehabilitation. For program information, visit [www.thocc.org/services/cardiovascular](http://www.thocc.org/services/cardiovascular).

**Hospital Cancer Center receives accreditation.** The Commission on Cancer of the American College of Surgeons has granted Three-Year Accreditation with Commendation to The Hospital of Central Connecticut Cancer Center. HOCC provides comprehensive care for a variety of cancers and offers advanced diagnostic procedures. For information, visit [www.thocc.org/services/cancer](http://www.thocc.org/services/cancer).

**Hospital of Central Connecticut designated an Aetna Institute of Quality®.** The Hospital of Central Connecticut has been designated an Aetna Institute of Quality® Bariatric Surgery Facility for treating individuals living with morbid, or extreme, obesity. Aetna recognizes hospitals and facilities in its network that offer specialized clinical services. Facilities are selected for consistently delivering evidence-based, safe care. The hospital offers Roux-en-Y gastric bypass, gastric banding and sleeve gastrectomy. For information, call 1-866-668-5070 or visit [www.thocc.org/services/bariatric-surgery](http://www.thocc.org/services/bariatric-surgery).

**CMS ICD-10 Implementation Handbooks available online.** To help your practice prepare for ICD-10 conversion, Centers for Medicare and Medicaid Services (CMS) offers implementation handbooks available as online templates. Two handbooks are offered for practices, ICD-10 Implementation Guide for Large Practices and ICD-10 Implementation Guide for Small and Medium Practices. For more information, please visit [www.cms.gov/ICD10/02b\\_Latest\\_News.asp#TopOfPage](http://www.cms.gov/ICD10/02b_Latest_News.asp#TopOfPage).

← **Perfect day for a Walk with a Doc.** A beautiful fall day welcomed the more than 50 walkers at the Oct. 22 Walk with a Doc at Mill Pond Park in Newington. Before the 30-minute walk, Wanda Kirejczyk, M.D., radiologist (at front, right), discussed varicose veins and treatment. Walks will resume next April.

**Hospital welcomes these physicians.** Glenn Freeman, M.D., Orthopedic Surgery, The Hospital of Central Connecticut. Meir Friedman, M.D., Electrophysiology/Cardiovascular Disease, Hartford Hospital Interventional Electrophysiology, 80 Seymour St., Hartford, 860-545-1506. Tracy Gulling, D.O., Internal Medicine, Doctors of Central Connecticut, Central Connecticut Primary Care, 40 Hart St., Bldg. D, New Britain, Conn., 860-229-0100. Beth A. Joseph, M.D., Emergency Medicine, The Hospital of Central Connecticut Emergency Department, 860-224-5675. Angela S. Kueck, M.D., Gynecologic Oncology, 263 Farmington Ave., Farmington, 860-679-8434. Peter Davis Smith, M.D., Internal Medicine for adults/adolescents, Doctors of Central Connecticut, Unionville Primary Care, 1825 Farmington Ave., Unionville, 860-673-1869. Henry D. Todd, M.D., Internal Medicine, Doctors of Central Connecticut, Unionville Primary Care, 1825 Farmington Ave., Unionville, 860-673-1869. Lynne Todd, M.D., Internal Medicine, Doctors of Central Connecticut, Plainville Primary Care, 36 Whiting St., Plainville, 860-747-4377. David Yanoff, M.D., Orthopedic Surgery, The Hospital of Central Connecticut.

**Next Practice Managers' Munch & Learn Wednesday, March 14, 11:45 a.m. to 1 p.m., Lecture Room 2.** Invitations with agenda will be mailed.



PM Link is produced quarterly by The Hospital of Central Connecticut Corporate Communications Department. For more information about the Practice Managers' Munch & Learn lunch series or this newsletter, contact Kimberly Gensicki, senior marketing communications specialist, at (860) 224-5900 x6507 or [kgensicki@thocc.org](mailto:kgensicki@thocc.org).